



Aspire's Oracle Expertise helps Emirates Transport bridge their business process gaps in their ERP



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SYSTEMS



*attention.
always.*



Challenge:

- *High number of gaps in business processes*
- *Increased number of incidents*

Solution:

- *Automation enabled Oracle EBS ERP Managed Services*

Results:

- *Complete ERP managed by Aspire systems*
- *Identified and bridged the gaps in the business processes*
- *Automated multiple process to reduce time and effort*
- *Enhanced cost savings*

About the Customer

Our Client is Emirates Transport which is the trade name of "Emirates General Transport and Service Corporation". They organize, manage and supervise transport and maintenance services, and related business, for the federal and local government bodies, as well as companies from the private sector.



The Need

Being a government body that controls and monitors transport across the Emirates, our client was also handling the transportation services of the UAE public schools. To streamline the core business operations they were monitoring the transportation service using Oracle ERP. However, they found that their ERP had a number of business process gaps which led to increased number of incidents. Hence, they wanted to restructure the process to reduce the process gaps and thereby the number of incidents.



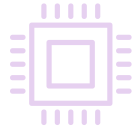
Aspire's Solution

After careful analysis of the client's requirement, Aspire provided complete Oracle ERP support enabled with Automation. This helped them to manage their business functions within a centralized and integrated system. We also,

- Provided support for all the modules in Oracle like Finance, SCM, eAM, HR & Payroll, etc.
- Provided solid solutions to identify and close the business process gaps
- Implemented best practices to reduce the count of incidents by identifying the root cause and providing permanent solution, business process improvement and addressing pain areas in the their business



Technology Snapshot



- » Enterprise Resource Planning
Tools: Oracle ERP
- » Platform: Oracle
- » Languages: SQL/PLSQL



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For more info contact: info@aspresys.com or visit www.aspiresys.com

NORTH AMERICA
+1 630 368 0970

POLAND
+44 203 170 6115

INDIA
+91 44 6740 4000

MIDDLE EAST
+971 50 658 8831

EUROPE
+44 203 170 6115

SINGAPORE
+65 3163 3050